

NYS COVID 19 Hotlines and Information

New York State Coronavirus Hotline

Have a Question? Call the Novel Coronavirus Hotline 24/7 at **1-888-364-3065** or visit <https://coronavirus.health.ny.gov/home>

Know Your Rights

New York State Department of Health

<https://coronavirus.health.ny.gov/know-your-rights#unemployment>

Unemployment

Governor Cuomo signed an Executive Order waiving the 7-day waiting period for workers in shared work programs to claim unemployment insurance for those that have been put out of work by COVID-19.

- **FILE FOR UNEMPLOYMENT**

https://labor.ny.gov/ui/how_to_file_claim.shtm

- **Step by Step Guide to Filing for Unemployment Insurance**

<https://www.labor.ny.gov/ui/pdfs/Unemployment-Filing-Instructions.pdf>

- **Unemployment Insurance Hotline**

To contact Telephone Claims Center (TCC) staff:

Call: TCC toll-free at **(888) 209-8124** from 8:00 am to 5:00 pm, Monday through Friday.

If you are a hearing impaired individual who is being assisted by another person, call the Telephone Claims Center at (888) 783-1370; however, if you use TTY/TDD, call a relay operator first at **(800) 662-1220**, and ask the operator to call the Telephone Claims Center at (888) 783-1370. The TCC is less busy on Thursday and Friday afternoons. During heavy call loads, such as after a Monday holiday, callers may hear a message that all representatives are busy with other callers and it will be necessary to call back to speak with a representative regarding your claim.

Public Health Duty Officer Helpline

1-866-881-2809

For Uninsured Individuals

New York State of Health

Call us at **1-855-355-5777**

NYS COVID 19 Hotlines and Information

County Health Departments

518-456-7905

https://health.ny.gov/contact/contact_information/index.htm

ALBANY COUNTY

Albany County Department of Health

Phone: [518-447-4580](tel:518-447-4580)

Fax: 518-447-4698

[View Website >](#)

ALLEGANY COUNTY

Allegheny County Department of Health

Phone: [585-268-9250](tel:585-268-9250)

Fax: 585-268-9264

[View Website >](#)

BROOME COUNTY

Broome County Health Department

Phone: [607-778-2802](tel:607-778-2802)

Fax: 607-778-2838

[View Website >](#)

CATTARAUGUS COUNTY

Cattaraugus County Health Department

Phone: [716-373-8050](tel:716-373-8050)

Fax: 716-701-3737

Disease Control/Zika

Questions: [716-701-3394](tel:716-701-3394)

[View Website >](#)

CAYUGA COUNTY

Cayuga County Health Department

Phone: [315-253-1560](tel:315-253-1560)

Fax: 315-253-1156

[View Website >](#)

CHAUTAUQUA COUNTY

Chautauqua County Health Department

Phone: [716-753-4590](tel:716-753-4590)

Fax: 716-753-4640

[View Website >](#)

CHEMUNG COUNTY

Chemung County Health Department

Phone: [607-737-2028](tel:607-737-2028)

Fax: 607-737-3576

[View Website >](#)

CHENANGO COUNTY

Chenango County Health Department

Phone: [607-337-1660](tel:607-337-1660)

Fax: 607-337-1720

[View Website >](#)

CLINTON COUNTY

Clinton County Department of Health

Phone: [518-565-4840](tel:518-565-4840)

Fax: 518-565-4717

[View Website >](#)

COLUMBIA COUNTY

Columbia County Department of Health

Phone: [518-828-3358](tel:518-828-3358)

Fax: 518-828-5894

[View Website >](#)

CORTLAND COUNTY

Cortland County Health Department

Phone: [607-753-5036](tel:607-753-5036)

Fax: 607-753-5209

[View Website >](#)

DELAWARE COUNTY

Delaware County Public Health Services

Phone: [607-832-5200](tel:607-832-5200)

Fax: 607-832-6021

[View Website >](#)

DUTCHESS COUNTY

Dutchess County Department of Behavioral and Community Health

Phone: [845-486-3432](tel:845-486-3432)

Fax: 845-486-3448

[View Website >](#)

ERIE COUNTY

Erie County Department of Health

Phone: [716-858-6976](tel:716-858-6976)

Fax: 716-858-8701

Disease Control/Zika

Questions:

Epidemiology: [716-858-7697](tel:716-858-7697)

[View Website >](#)

ESSEX COUNTY

Essex County Health Department

Phone: [518-873-3500](tel:518-873-3500)

Fax: 518-873-3539

[View Website >](#)

FRANKLIN COUNTY

Franklin County Public Health Services

Phone: [518-481-1710](tel:518-481-1710)

Fax: 518-483-9378

[View Website >](#)

FULTON COUNTY

Fulton County Public Health Department

Phone: [518-736-5720](tel:518-736-5720)

Fax: 518-762-1382

[View Website >](#)

GENESEE COUNTY

Genesee County Public Health Department

Phone: [585-344-2580](tel:585-344-2580)

Fax: 585-345-3064

[View Website >](#)

GREENE COUNTY

Greene County Public Health Department

NYS COVID 19 Hotlines and Information

Phone: [518-719-3600](tel:518-719-3600)

Fax: 518-719-3781

[View Website >](#)

[HAMILTON COUNTY](#)

Hamilton County Public

Health Nursing Service

Phone: [518-648-6497](tel:518-648-6497)

Fax: 518-648-6143

[View Website >](#)

[HERKIMER COUNTY](#)

Herkimer County Public

Health Nursing Service

Phone: [315-867-1176](tel:315-867-1176)

Fax: 315-867-1444

[View Website >](#)

[JEFFERSON COUNTY](#)

Jefferson County Public

Health Service

Phone: [315-786-3710](tel:315-786-3710)

Fax: 315-786-3761

[View Website >](#)

[LEWIS COUNTY](#)

Lewis County Public Health

Phone: [315-376-5453](tel:315-376-5453)

Fax: 315-376-7013

[View Website >](#)

[LIVINGSTON COUNTY](#)

Livingston County

Department of Health

Phone: [585-243-7270](tel:585-243-7270)

Fax: 585-243-7287

[View Website >](#)

[MADISON COUNTY](#)

Madison County

Department of Health

Phone: [315-366-2361](tel:315-366-2361)

Fax: 315-366-2697

[View Website >](#)

[MONROE COUNTY](#)

Monroe County Health

Department

Phone: [585-753-2991](tel:585-753-2991)

Fax: 585-753-5115

[View Website >](#)

[MONTGOMERY COUNTY](#)

Montgomery County Public

Health Department

Phone: [518-853-3531](tel:518-853-3531)

Fax: 518-853-8218

[View Website >](#)

[NASSAU COUNTY](#)

Nassau County Department

of Health

Phone: [516-227-9500](tel:516-227-9500)

Fax: 516-227-9696

After Hours and Weekends

Emergencies: [516-742-6154](tel:516-742-6154)

[View Website >](#)

[NEW YORK CITY](#)

New York City Department

of Health and Mental

Hygiene

Phone: [347-396-4100](tel:347-396-4100)

Fax: 347-396-4135 or 347-

396-4136

[View Website >](#)

[NIAGARA COUNTY](#)

Niagara County Department

of Health

Phone: [716-439-7435](tel:716-439-7435)

Fax: 716-439-7402

[View Website >](#)

[ONEIDA COUNTY](#)

Oneida County Health

Department

Phone: [315-798-6400](tel:315-798-6400)

Fax: 315-266-6138

[View Website >](#)

[ONONDAGA COUNTY](#)

Onondaga County Health

Department

Phone: [315-435-3252](tel:315-435-3252)

Fax: 315-435-5720

[View Website >](#)

[ONTARIO COUNTY](#)

Ontario County Public

Health

Phone: [585-396-4343](tel:585-396-4343)

Fax: 585-396-4551

Phone: [800-299-2995](tel:800-299-2995)

[View Website >](#)

[ORANGE COUNTY](#)

Orange County Health

Department

Phone: [845-291-2332](tel:845-291-2332)

Fax: 845-291-2341

[View Website >](#)

[ORLEANS COUNTY](#)

Orleans County Health

Department

Phone: [585-589-3278](tel:585-589-3278)

Fax: 585-589-2873

[View Website >](#)

[OSWEGO COUNTY](#)

Oswego County Health

Department

Phone: [315-349-3545](tel:315-349-3545)

Fax: 315-349-3435

[View Website >](#)

[OTSEGO COUNTY](#)

Otsego County Health

Department

Phone: [607-547-4230](tel:607-547-4230)

Fax: 607-547-4385

[View Website >](#)

[PUTNAM COUNTY](#)

Putnam County Health

Department

Phone: [845-808-1390](tel:845-808-1390)

Fax: 845-808-1937

[View Website >](#)

[RENSSELAER COUNTY](#)

Rensselaer County

Department of Health

Phone: [518-270-2626](tel:518-270-2626)

Fax: 518-270-2638

After hours emergency line

call: [518-857-4660](tel:518-857-4660)

[View Website >](#)

[ROCKLAND COUNTY](#)

NYS COVID 19 Hotlines and Information

Rockland County Department of Health

Phone: [845-364-2512](tel:845-364-2512)

Fax: 845-364-2628

[View Website >](#)

[SARATOGA COUNTY](#)

Saratoga County Public Health Services

Phone: [518-584-7460](tel:518-584-7460)

Fax: 518-583-1202

[View Website >](#)

[SCHENECTADY COUNTY](#)

Schenectady County Public Health Services

Phone: [518-386-2824](tel:518-386-2824)

Fax: 518-382-5418

[View Website >](#)

[SCHOHARIE COUNTY](#)

Schoharie County Department of Health

Phone: [518-295-8365](tel:518-295-8365)

Fax: 518-295-8786

[View Website >](#)

[SCHUYLER COUNTY](#)

Schuyler County Public Health Department

Phone: [607-535-8140](tel:607-535-8140)

Fax: 607-535-8157

[View Website >](#)

[SENECA COUNTY](#)

Seneca County Health Department

Phone: [315-539-1925](tel:315-539-1925)

Fax: 315-539-9493

[View Website >](#)

[ST. LAWRENCE COUNTY](#)

St. Lawrence County Public Health Department

Phone: [315-386-2325](tel:315-386-2325)

Fax: 315-386-2203

After Hours (On-call

Nurse): [315-454-2363](tel:315-454-2363)

[View Website >](#)

[STEBEN COUNTY](#)

Steuben County Public Health

Phone: [607-664-2438](tel:607-664-2438)

Fax: 607-664-2166

[View Website >](#)

[SUFFOLK COUNTY](#)

Suffolk County Department of Health Services

Phone: [631-854-0000](tel:631-854-0000)

Fax: 631-854-0108

[View Website >](#)

[SULLIVAN COUNTY](#)

Sullivan County Public Health Services

Phone: [845-292-5910](tel:845-292-5910)

Fax: 845-513-2276

[View Website >](#)

[TIOGA COUNTY](#)

Tioga County Public Health Department

Phone: [607-687-8600](tel:607-687-8600)

Fax: 607-223-7019

[View Website >](#)

[TOMPKINS COUNTY](#)

Tompkins County Health Department

Phone: [607-274-6600](tel:607-274-6600)

Fax: 607-274-6680

[View Website >](#)

[ULSTER COUNTY](#)

Ulster County Department of Health

Phone: [845-340-3150](tel:845-340-3150)

Fax: 845-334-8337

[View Website >](#)

[WARREN COUNTY](#)

Warren County Health Services

Phone: [518-761-6580](tel:518-761-6580)

Fax: 518-761-6422

[View Website >](#)

[WASHINGTON COUNTY](#)

Washington County Public Health Services

Phone: [518-746-2400](tel:518-746-2400)

Fax: 518-746-2461

[View Website >](#)

[WAYNE COUNTY](#)

Wayne County Public Health

Phone: [315-946-5749](tel:315-946-5749)

Fax: 315-946-5762

Off Hours Emergency

Number: [315-946-9711](tel:315-946-9711)

[View Website >](#)

[WESTCHESTER COUNTY](#)

Westchester County Department of Health

Phone: [914-813-5000](tel:914-813-5000)

Fax: 914-813-5003

[View Website >](#)

[WYOMING COUNTY](#)

Wyoming County Health Department

Phone: [585-786-8890](tel:585-786-8890)

Fax: 585-786-3537

[View Website >](#)

[YATES COUNTY](#)

Yates County Health Department

Phone: [315-536-5160](tel:315-536-5160)

Fax: 315-536-5146

[View Website >](#)